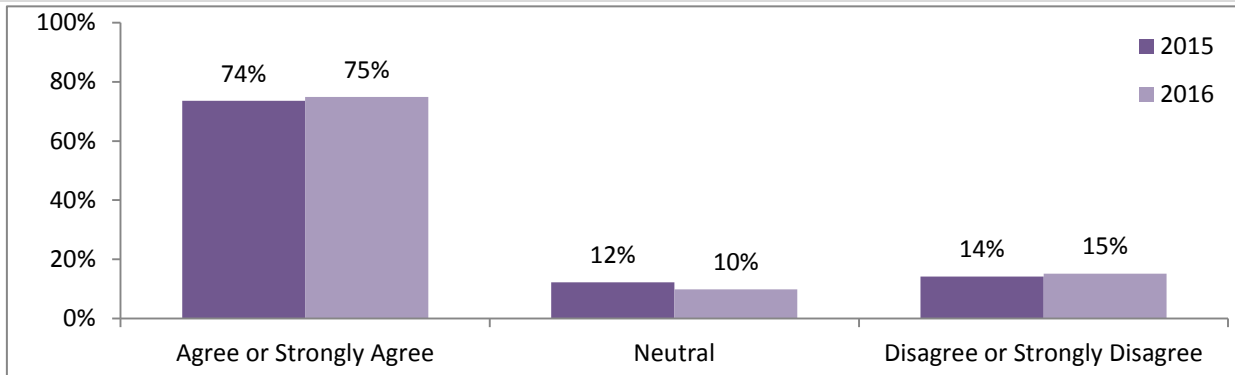
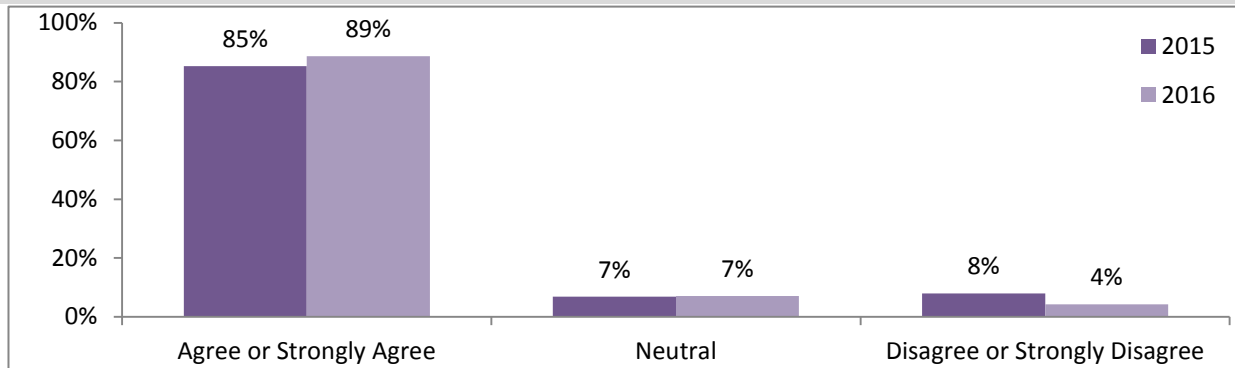


Questions 1 and 2 were directed to all respondents.**1) I was able to get my court business done in a reasonable amount of time today.**

	2015		2016	
5 Strongly Agree	212	42%	309	44%
4 Agree	161	32%	223	31%
3 Neutral	62	12%	70	10%
2 Disagree	33	7%	46	6%
1 Strongly Disagree	39	8%	62	9%
Total Responses	507		710	
Score	3.9		3.9	
NA - Not Applicable	19		40	
No Response	16		8	

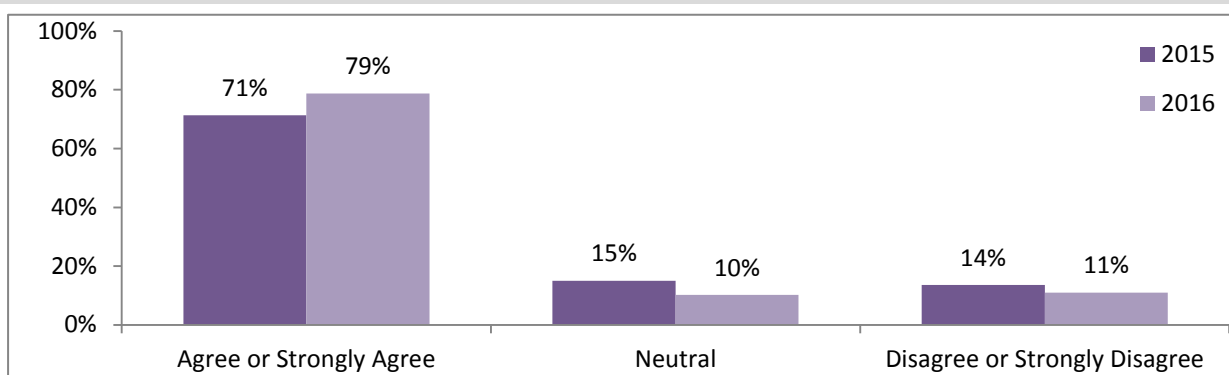
**2) I was treated with courtesy and respect by court staff.**

	2015		2016	
5 Strongly Agree	286	56%	446	61%
4 Agree	153	30%	206	28%
3 Neutral	35	7%	52	7%
2 Disagree	17	3%	11	1%
1 Strongly Disagree	24	5%	20	3%
Total Responses	515		735	
Score	4.3		4.4	
NA - Not Applicable	7		11	
No Response	20		12	

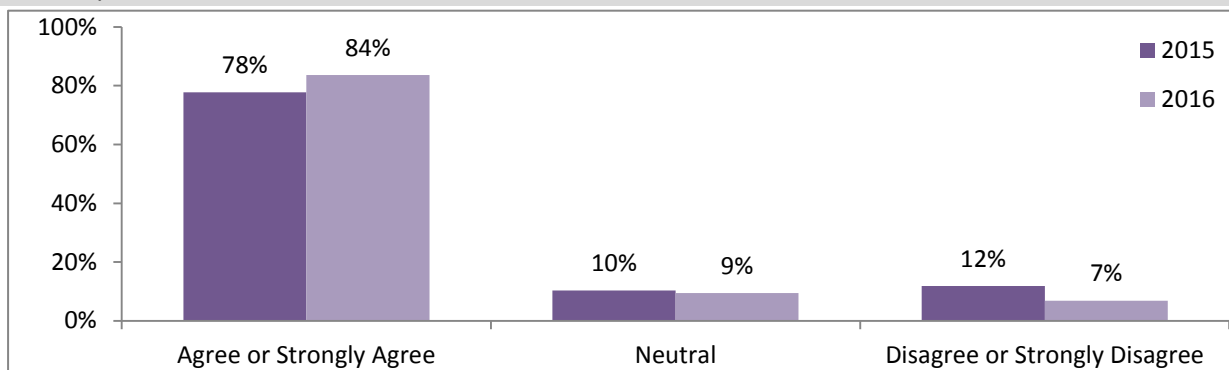


Questions 3 and 4 were directed to persons who attended a hearing or trial.**3) The way the case was handled was fair.**

	2015		2016	
5 Strongly Agree	132	39%	237	46%
4 Agree	110	32%	171	33%
3 Neutral	51	15%	53	10%
2 Disagree	15	4%	22	4%
1 Strongly Disagree	31	9%	35	7%
Total Responses	339		518	
Score		3.9		4.1
NA - Not Applicable	109		151	
No Response	94		89	

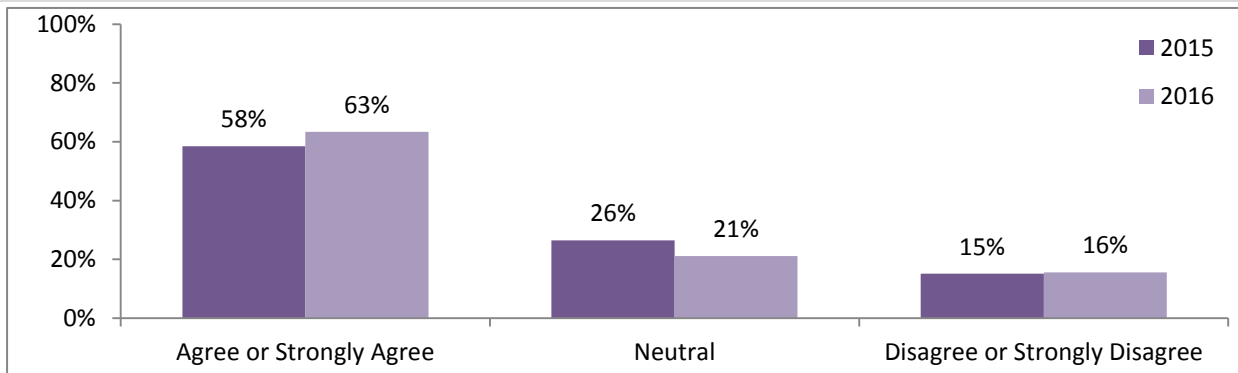
**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

	2015		2016	
5 Strongly Agree	177	52%	276	54%
4 Agree	86	25%	150	29%
3 Neutral	35	10%	48	9%
2 Disagree	20	6%	16	3%
1 Strongly Disagree	20	6%	19	4%
Total Responses	338		509	
Score		4.1		4.3
NA - Not Applicable	100		151	
No Response	104		98	

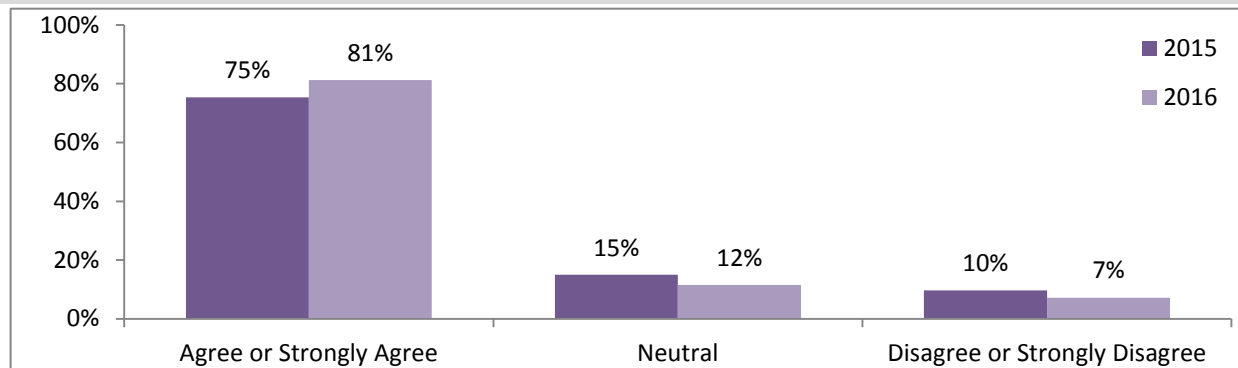


Questions 5 and 6 were directed to persons who were a party to the case.**5) The outcome in my case was favorable to me.**

	2015		2016	
5 Strongly Agree	91	33%	171	42%
4 Agree	68	25%	90	22%
3 Neutral	72	26%	87	21%
2 Disagree	24	9%	30	7%
1 Strongly Disagree	17	6%	34	8%
Total Responses	272		412	
Score	3.7		3.8	
NA - Not Applicable	137		205	
No Response	133		141	

**6) As I leave the court, I understand what happened in my case.**

	2015		2016	
5 Strongly Agree	131	47%	240	54%
4 Agree	80	29%	120	27%
3 Neutral	42	15%	51	12%
2 Disagree	10	4%	9	2%
1 Strongly Disagree	17	6%	23	5%
Total Responses	280		443	
Score	4.1		4.2	
NA - Not Applicable	123		171	
No Response	139		144	



Wayne County Circuit Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	58	12%	81	11%
Civil Matter	30	6%	63	9%
Criminal/Probation	100	20%	146	20%
Divorce/Custody/Support	117	24%	180	25%
Drug/Sobriety Court	5	1%	14	2%
Estate/Trust	4	1%	17	2%
File Papers	43	9%	37	5%
Get Information	27	5%	39	5%
Guardianship/Conservatorship	10	2%	38	5%
Juvenile Delinquency	14	3%	46	6%
Landlord/Tenant	0	0%	0	0%
Make a Payment	13	3%	10	1%
PPO	8	2%	13	2%
Small Claims	0	0%	0	0%
Traffic/Ticket	0	0%	0	0%
Other	109	22%	113	15%
Number of Respondents	496		731	
No Response	46		27	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	234	44%	325	44%
Agency Worker	27	5%	46	6%
Attorney/Prosecutor	68	13%	118	16%
Family/Friend of party to case	81	15%	141	19%
Juror	60	11%	37	5%
Witness	11	2%	11	1%
Other	57	11%	68	9%
Number of Respondents	528		739	
No Response	14		19	

Wayne County Circuit Court

9) What is your gender?

	2015		2016	
Male	204	39%	307	41%
Female	319	61%	441	59%
Other	4	1%	2	0%
Number of Respondents	525		744	
No Response	17		14	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	16	3%	29	4%
Asian	10	2%	3	0%
Multiracial/Biracial	14	3%	12	2%
Black/African American	295	57%	463	63%
Hispanic/Latino	17	3%	16	2%
White/Caucasian	171	33%	216	29%
Other	17	3%	23	3%
Number of Respondents	517		740	
No Response	25		18	