



## WAYNE COUNTY FRIEND OF THE COURT CUSTOMER SERVICE INFORMATION



**For your safety and convenience, the Friend of the Court offers the following customer service options as an alternative to in-person contact:**

Use your phone's camera or QR code reader to scan the QR codes to access the websites.



- You may schedule a virtual appointment with a Friend of the Court customer service representative online at [www.3rdcc.org/divisions/friend-of-the-court/friend-of-the-court-customer-service](http://www.3rdcc.org/divisions/friend-of-the-court/friend-of-the-court-customer-service). You must have an updated internet browser to connect to this meeting virtually. Google Chrome and Microsoft Edge are preferred.
- You may walk into the Friend of the Court Customer Service area on the 1<sup>st</sup> Floor of the Penobscot Building located at 645 Griswold St., Detroit, MI 48226 on Mondays, Tuesdays or Thursdays only, 8:00 a.m. to 4:00 p.m. (must be in line by 3:45 p.m.). Masks are recommended and will be provided upon request.
- You may call the Friend of the Court Call Center at (844) 785-7593 to speak with a customer service representative. The Call Center offers a courtesy call back option. Those needing TTY services may call (833) 936-2889.
- You may call the Michigan State Disbursement Unit at (877) 543-2660 for payment information only.



- You may access your child support case online by signing up for MiChildSupport at [www.michigan.gov/michildsupport](http://www.michigan.gov/michildsupport).
- Respondents may call (313) 224-4066 to try to resolve a Friend of the Court civil child support bench warrant by telephone.



- If you have experienced a change in income, you may request a FOC support review by mailing a written request to P.O. Box 829, Detroit, MI 48231. You may also file a motion to modify child support. Forms are available at [www.3rdcc.org](http://www.3rdcc.org).



- You may make child support payments by:
  - Mail to the MiSDU, P.O. Box 30351, Lansing, MI 48909-7851
  - Online at [www.misdu.com](http://www.misdu.com) or [www.govpaynow.com](http://www.govpaynow.com)
  - Phone at (888) 604-7888
  - PayNearMe to make payments at 7-Eleven, Family Dollar or CVS. See [www.paynearme.com](http://www.paynearme.com) for more information.
  - MoneyGram to make payments at Walmart or CVS. See [www.moneygram.com/billpaylocations](http://www.moneygram.com/billpaylocations) for more information.
  - In person at the Friend of the Court, 1<sup>st</sup> floor Penobscot Building, 645 Griswold St., Detroit, MI 48226, Monday – Friday, 8 a.m. to 3 p.m. (must be in line by 2:45 p.m.)
- Attorneys may contact a Friend of the Court child support worker by telephone at (313) 224-5295 or email at [focattorneyline@3rdcc.org](mailto:focattorneyline@3rdcc.org).



- For additional information during the COVID-19 State of Emergency, please see the Friend of the Court Frequently Asked Questions at [www.3rdcc.org/divisions/friend-of-the-court/friend-of-the-court-faq](http://www.3rdcc.org/divisions/friend-of-the-court/friend-of-the-court-faq).