



## Third Judicial Circuit of Michigan



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## For Immediate Release

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**Subject: Implementation of a new AI-based “Chatbox”**

**Detroit, MI** – The Third Judicial Circuit of Michigan is excited to announce the implementation of a new AI-based “ChatBot” Virtual Assistant application on its public website at <https://www.3rdcc.org/>.

This new online user-assistance tool is designed to help users quickly gain access to exactly what they are looking for on the Third Circuit Court website.

The Virtual Assistant system uses a complex, interactive, web-based process behind the scenes, but this results in a simple, easy-to-use set of questions and options that guides users and directs them very quickly to what they need.

The new Virtual Assistant can be used by all levels and types of website visitors from jury members, staff, attorneys, and judges.

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The Mission of Third Judicial Circuit Court is to provide accessible and equal justice with timely dispute resolution. **The Third Judicial Circuit** has jurisdiction over Civil, Criminal, and Family matters arising in the County of Wayne. The National Center for State Courts has cited the Third Circuit Court as one of the model urban courts in the United States for case flow management and the timely disposition of the Court's docket. For more information, visit our website [www.3rdcc.org](http://www.3rdcc.org), follow us at [Twitter@3rdccorg](https://twitter.com/3rdccorg), and like us on Facebook [@3rdccorg](https://www.facebook.com/3rdccorg).