



TIMOTHY M. KENNY  
CHIEF JUDGE

ZENELL B. BROWN  
EXECUTIVE COURT ADMINISTRATOR

KATHLEEN M. MCCARTHY  
PRESIDING JUDGE

**THE CIRCUIT COURT**  
**FOR THE THIRD JUDICIAL CIRCUIT OF MICHIGAN**  
**FAMILY DIVISION – FRIEND OF THE COURT**

ERIN LINCOLN  
FRIEND OF THE COURT

**Important Changes to Child Support Payments**

**The Michigan State Disbursement Unit (MISDU) is moving to a new service platform starting November 25, 2020.**

Because of this, there will be changes for parties who get child support **and** parties who pay child support.

**If you get child support:**

- If you get your support payments on a U.S. Bank ReliaCard, you will get a new Way2Go Prepaid Mastercard in early November.
  - Way2Go Prepaid Mastercard is a chip-enabled debit card issued by Comerica Bank.
  - With the new Way2Go Card, there is a new website – [www.GoProgram.com](http://www.GoProgram.com) and a mobile app for downloading to your Apple or Android device.
  - Payments will be put on your U.S. Bank ReliaCard until November 29, 2020.
  - Balances will **not** transfer to your Way2Go Card. You should spend all money on your U.S. Bank ReliaCard
  - Payments on the Way2Go Card will begin on November 30, 2020. You must activate your new Way2Go Card by November 29, 2020 to prevent any delays in receiving your payments.
- If get your support payments direct deposited into your personal bank account, nothing will change for you.
- If you do not want to receive child support payments on a debit card, you may request direct deposit into your bank account by going to [www.misdu.com](http://www.misdu.com), click “Receiving Payment” on the left, and complete a direct deposit form.

If you have questions about your new Way2Go Card, please call Way2Go Cardholder Services at (844) 649-9843.

**If you pay child support:**

- If you are signed up to make online payments, you will need to sign up to make online payments through ExpertPay on [www.misdu.com](http://www.misdu.com) by November 24, 2020. If you are currently signed up, it will not automatically transfer to the new system.
- ExpertPay on [www.misdu.com](http://www.misdu.com) allows employers and payers to set up and make recurring payments via ACH (debit to your bank account) and all credit/debit card payments.
- Please go to [www.misdu.com/secure/Transition.aspx](http://www.misdu.com/secure/Transition.aspx) for information on how to register, stop existing recurring payments, and other transition related updates.
- Payers who are not signed up may still make one-time only payments at [www.misdu.com](http://www.misdu.com).
- If your employer is currently sending in your payments, you do not need to do anything.
- If you make payments at a retailer using PayNearMe or Moneygram, you will not need to re-register for these services.

If you have questions about online payment account creation, please call ExpertPay Help Desk at (800) 403-0879. Employers may also call the MiSDU's Employer Assistance Line at (800) 817-0805.